STANLEY Security

Downloading & Installing Astea Alliance Back Office

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1.0 – Final	Pilot Release	June 10, 2015
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2.0 – Final	Pilot Release	July 16, 2015
3.0 – Final	Deployment	September 30, 2015

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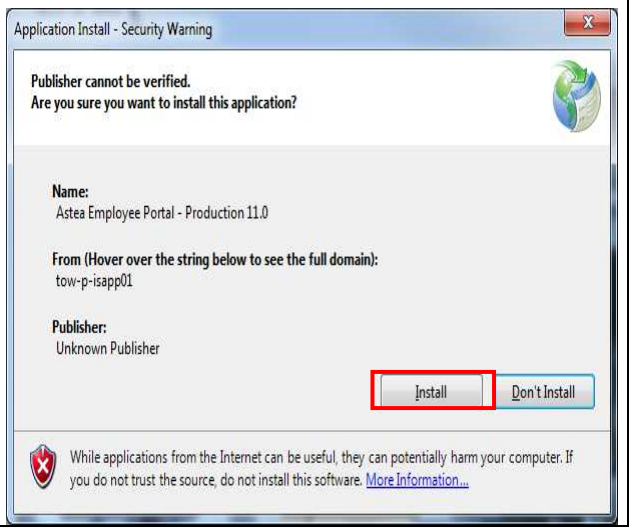
Downloading and Installing Astea Alliance Back Office

1.	Open an Internet Explorer (Chrome will not work) browser and enter the following URL: http://161.36.51.131/AsteaPublisher110/ **Note:** The profile name is forthcoming; however, there will only be one selection.	
2.	Select **Install**.	
3.	A Security Warning is displayed. Select **Install**.	

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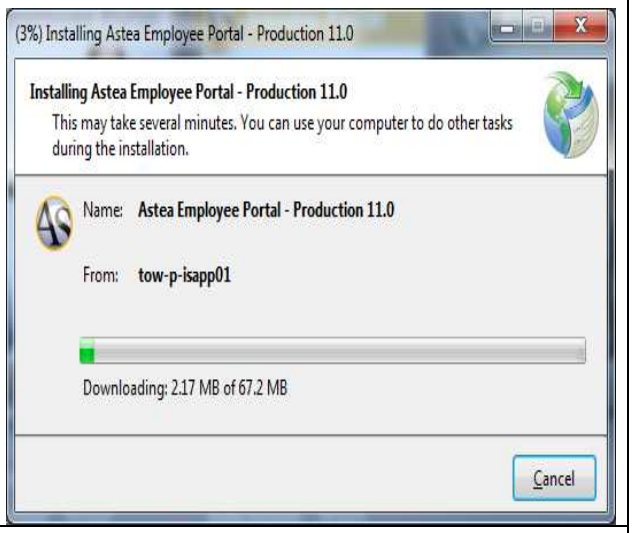
4.	A message appears displaying the progress of the download.	
5.	Once your installation is complete, the Astea Alliance login screen will appear. You have now successfully installed the Astea Alliance Back Office. Enter your username and the default password **Astea123** to login. Upon your initial login, you will be asked to change your password.	

Contacting the Support Team

For support with Astea or Astea Mobile please contact the following:

- Phone – 317-813-9087
- Email – ServiceDispatchSupport@sbdinc.com

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